

# AUSTIN CASTILLO

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## SUMMARY

More than seven years of web and graphic design experience. Can quickly learn and comprehend new technologies and systems. Technical troubleshooting and problem solving abilities. Excellent communication, organizational, and interpersonal skills. Able to work effectively and remain professional in a high-stress, fast-paced environment. Accurately record, communicate, and implement department processes and procedures. Employ a broad set of technical and artistic skills to ensure smooth and efficient company operation. Exceptional attention to detail.

## COMPUTER SKILLS

### Languages

- Proficient in: HTML/XHTML, CSS, WordPress Content Management.
- Familiar with: PHP, JavaScript, XML.

### Software

- Adobe Creative Suite (Photoshop, Dreamweaver, Illustrator, CameraRAW) Adobe Lightroom, QuarkXPress, Microsoft Office Suite (Word, Excel, Outlook, Power Point), Audacity, Capture One Pro, Nikon and Canon camera systems.
- Platforms: Microsoft Windows 2000/NT/XP/Vista/7, Mac OSX.

## EXPERIENCE

### Printing Press Technician

2011

#### *Outreach Marketing*

- Operated and maintained several super-wide format inkjet printers.
- Performed various tasks to ensure precisely printed, cut and finished banners and signs.
- Worked with a number of precision tools and machinery.

### Sales and Computer Service

2005-2011

#### *Fry's Electronics*

- Primary responsibilities include interacting and helping customers with computer and networking related issues and being knowledgeable about the latest in computer hardware technologies.
- Work in a sales- and service-driven environment, providing excellent service to both customers and team members.
- Inventory control and display management.
- Perform hardware and software diagnostics on laptops and desktops.

### Assistant IT Technician

2004-2005

#### *Palomar Technologies*

- Performed regular maintenance of desktops, laptops, printers, and servers.
- Managed helpdesk and resolved a multitude of computer and network related issues.
- Designed several works used in advertisements and packaging.
- Developed company intranet utilizing SharePoint.
- Developed company website utilizing PHP and MySQL.

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## EDUCATION

### **Palomar College**

*San Marcos, CA*

- **Associate in Arts – General Studies (Arts and Humanities)**, completion of coursework and graduation in Spring 2011. Coursework included studies in math, sciences, design, English, philosophy and writing.
- **Associate in Arts – Photography**, completion of coursework and graduation in Spring 2011. Coursework included black& white small/medium/large format shooting and printing, color negative shooting and printing, digital imaging and manipulation, photographic history and portfolio review. Dean's List (2010, 2011).